

Fisher Jones Family Dentistry Insurance Policy

At Fisher Jones Family Dentistry, we take our responsibilities to you, our client, very seriously. Each member of our staff participates in numerous continuing education courses each year so you have access to the most effective and current dental care. Ultimately, it is our goal to provide an environment where our clients experience the best care and comfort that modern dentistry can offer.

Dental Insurance is a great tool in an effort to offset the cost of the dental care you receive in this office. In recent years, the role of dental insurance has changed remarkably. Insurance carriers may place new restrictions on dental procedures that we recommend. In some cases insurance companies reduce, deny or delay the reimbursement for reasonable treatment without notifying either you or us.

We want you to be confident that you will always receive the highest standard of care; you should never settle for substandard care based on insurance restrictions. At the same time, we are unable to accept prolonged delays for reimbursement.

The following is our plan for working with your insurance company on your behalf:

We will continue to provide the highest level of care for you and recommend treatment based on the best dental care.

All of our clients and guardians will assume total responsibility for costs of accepted treatment.

We will expect you to provide us with up to date insurance policy information at each appointment.

Each client will be expected to pay the estimated co-pay on all procedures on the day of treatment.

As a courtesy, we will continue to submit your claims to your insurance company. If your claim is denied, or we do not receive the full anticipated reimbursement for the balance of your claim within 30 days, we will resubmit ONCE. If we have no response within two weeks, we will invoice you directly for all unpaid balances.

We provide this information for your benefit in understanding our process with handling insurance claims. We are committed to you in providing the best dental treatment available.